

## How to connect to De Marque online resources

### The different types of connections available

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## Presentation

This document explains the various ways you can access the De Marque resources to which you subscribe. You can determine which type of access best suits your needs in four easy steps. You will then be guided through the remaining steps depending on your selection.

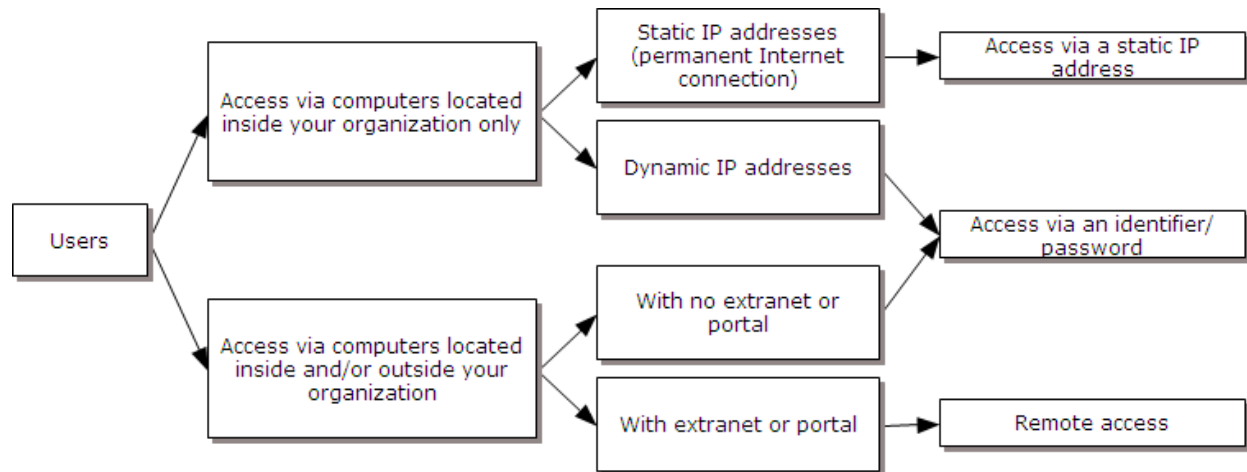
## Steps to follow

- ① **Take note** of the three types of connection available (see [Types of connections available](#) section).
- ② **Select the type of access** that best suits your needs.
- ③ **When purchasing your subscription** to an online resource, **please clearly mention** your selection on your purchase order and provide the following information:
  - **Access via static IP**  
Write down the range(s) of IP addresses
  - **Remote access**  
Specify which portal you use: Edu-Groupe, MILLE, Collaba, etc.
  - **Access via identifier/password**  
Choose between either an activation code for each new identifier or the same code for all identifiers.

You can also email your choice to your sales rep.
- ④ You will be sent an e-mail containing the necessary information to retrieve the **installation instructions** relevant to your configuration.

For questions or further information, please contact Customer Service at <http://www.demarque.com/help>.

## Types of connections available



### Access via static IP address

This type of access can only be used onsite at your organization, if your Internet access assigns a static IP address to the workstations (or to your firewall/router equipment). You can also choose this type of access if you do not plan to provide your subscribers access from outside of your organization. The IP address (or range of addresses) you will need to send us must be the IP address that appears on the Internet when a user connects to the online resources.

### Remote access

This type of access can be used onsite or offsite (via the Internet).

**Warning!** This type of access is available on condition that your organization has a secure intranet, extranet or portal system that meets the following criteria:

- You can add a link (button, icon, etc.) to a specific Internet page;
- You can store a code file (provided by us) on your system or in the “protected space” in the case of an extranet system;
- The Web server supports ASP (Microsoft IIS servers), PHP (Apache servers) or Java;
- The Web server **MUST** be able to perform an outgoing connection on port 80, i.e. directly from the server to the Internet, and to resolve domain names;
- Members can connect to your system (intranet, extranet or portal) offsite through an authentication process (password, PIN or equivalent).

### Access via identifier/password

This type of connection enables you to access your subscription in the event you do not have a portal or static IP addresses. You can create the resource access identifiers by using an activation code, which will be provided to you. This code can be used in two ways:

- only one activation code to create a set number of users;
- a list of activation codes, where each code is used to create one user (one code per user).